



December 04, 2003

RE: 7926 S Dobson Ave Hsc



DONNIE R STEWART
7926 S DOBSON AVE HSC
CHICAGO IL 60619-4410

Dear Applicant:

We received your application for natural gas service. Unfortunately, we are not able to establish an account for you because you have an outstanding bill or your application is incomplete. You must provide the following:

Payment of your outstanding bill \$322.09
Security Deposit \$2479/83
Proper identification (i.e. Social Security card and Drivers License)
Lease or ownership papers

Please bring your payment and/or requested information to one of our offices immediately. Our offices are located at 401 S. State Street, 1455 N. Milwaukee Avenue, and 1920 E. 95th Street. Office hours are Monday through Friday from 9:00 a.m. to 4:30 p.m. You may also fax the necessary information to 1-312-373-4170. To pay your outstanding bill by credit card, please call 1-888-256-6445.

Once proper documents are sent, and / or outstanding bills are paid, contact the Credit Department at 1-866-556-6017.

If you are already receiving natural gas, your failure to comply with our request within 14 days of your application will result in the following:

- You will be charged for your usage.
- Gas supply to the above address will be disconnected.
- Your application for natural gas service will be canceled.

Once disconnected, you will be required to pay your total amount due and a security deposit, if applicable, to restore the gas supply.

If you have already paid your outstanding bill and/or provided the necessary information to complete your application, please disregard this letter. Thank you for your cooperation.

Sincerely,

Customer Care

Complainant

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